

ONSLOW MEDICAL CENTRE



Terms and Conditions

1. Payment for your consultation is required on the day of consultation.

- Payment is accepted by Cash, Cheque, Eftpos, Visa or Mastercard .
- An account fee of \$8.00 will be charged for any account that is not paid on the day.
- There is as charge for repeat prescriptions. These will only be issued for regular medications and you have been reviewed by the doctor within the last 12 months. 24 hours' notice is required for this service.

If you are unable to settle your account on the day of consultation, you must advise reception of this prior to your consultation.

2. Appointments – Making the most of your consultation

- Our standard appointments are 15 minutes.
- If you require extra time please let reception know at the time of making your appointment.
- An additional fee will be charged for appointments longer than 15 minutes.
- Each family member should have their own appointment time.
- We require 2 hours' notice for any cancellation. Failing to attend an appointment will result in a cancellation fee being charged.
- Please turn off your cell phone during your consultation.
- Unexpected urgent problems or emergencies affecting other patients will sometimes occur and may delay the time you see your doctor. If you think you have been waiting too long please tell one of our receptionists.
- Prioritise the things you wish to discuss.
- Generally the doctor can cover 1-2 things during your 15 minute appointment time

3. Please advise us of any changes to your contact details or eligibility status

I acknowledge that I have read the above and agree with these terms and conditions.

Signed:Patient Name:.....