



ONSLOW MEDICAL CENTRE

Newsletter – Winter 2018

www.omc.co.nz

We are on Facebook. This is another way to keep in touch with our patients and let you know what is happening at OMC. Please “Like” our page



Have you changed any of your contact details?

Please let our receptionist, know so we can update your records...

You may miss a call!

We are now open:

Monday to Thursday

8.00am – 7.00pm

Friday

8.00am – 6.00pm

The 2018 Flu vaccine **is here**. The flu vaccination is FREE for those aged 65 years and older, pregnant women, and for those with chronic conditions.

Please make an appointment with our nurses.

Test Results

If your test results are normal we will either text you, upload your results onto Manage My Health for you or send you a letter.

If there is anything that needs to be brought to your attention we will contact you by phone, text or Manage My Health to discuss the results or ask you to make an appointment to discuss how to proceed.

Depending on the nature of the test you may not be contacted for up to two weeks until we have received all the results. If you are feeling worse or haven't heard from us

Please call us on 04 4789999



Have you registered for the patient portal yet?

You can:

- Request prescriptions
- Book appointments
- Communicate via secure email with your doctor
- View some of your health information Available on either your computer, iPad or iPhone

www.managemyhealth.co.nz

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Manage My Health - It's easy to use! Sign up today with our reception team!



Payment for services

We expect payment at the time the service is provided unless you have a prior arrangement with us.

We accept a variety of payment methods, including cash; Eftpos; most credit cards and also Southern Cross pre-approval. You can also set up automatic payments to help manage your costs.

Please talk to one of our receptionists if you are having difficulty in regard to your medical costs.

Keeping up with the technology.....

We have recently changed both our computer and telephone services. This has been quite a big change for us and it all went well. This now means that both our systems are “Cloud” based. We also get accurate reporting on how we are managing our call flow into the practice and ensuring that we provide adequate resources to handle this.

We would like to thank you for your patience during this time of change.

When we are closed please do the following:

In an Emergency call 111

Or call: Wellington Accident & Urgent Medical Centre
17 Adelaide Rd
Newtown
Wellington
Ph: 04 384 4944
Open: Everyday
8.00am to 11pm after 11pm call:

Free health advice
when you need it

Healthline
0800 611 116
www.healthline.govt.nz